



## How the Program Works

To enroll you must:

- Be a Muskegon or Oceana County Resident
- Not have any dental insurance or be very under-insured
- Be 250% of poverty or less

### 1. Basic Plan:

- Volunteer 4 hours in the community (non-profit only). You may set this up by calling the organizations listed on our tracking form and scheduling a time to volunteer with them.
- Attend the dental health education class.
- Fill out patient registration and health forms (at the class).
- Once you have completed the class and your first 4 volunteer hours, we will schedule your first dental appointment for you. This appointment is generally an exam, full set of x-rays and treatment plan one of our volunteer dental offices.
- Based on your treatment plan we will figure out how many more volunteer hours you need for each service.
- You earn \$25 in dental services for every hour you volunteer. You must volunteer your hours prior to treatment.
- Your dental home is VFD, not a dental office.

### 2. Have One Urgent Need Taken Care of:

- Volunteers 8 hours of community service.
- Attend the dental health education class.
- Have **one** urgent dental need taken care of (one filling or one simple tooth removal).
- You may also start the Basic Plan by completing more volunteer hours.

### Things you should know:

- We will schedule all dental appointments for you.
- There is a \$35 fee for any missed appointments as defined below:
  1. Two business days' notice not given to cancel/change appointment
  2. Arrived too late to be seen by dental office for care
- You must pay missed appointment fee before another appointment will be rescheduled.
- **If you miss twice you will be dismissed from the program.**
- All volunteer hours will be confirmed by VFD staff.
- We **do not** offer expensive services such as crowns, bridges, implants, whitening and other cosmetic services.
- **All dental treatment is done by dentists and their staff as a gift to you!**

Call 231.773.1360 to see if you qualify and to begin the program.